

End-of-year monitoring form:

Title of initiative: B4. Domestic Abuse Advocacy Projects

If a variance is reported, please explain the reason			
Outline of project outcomes	Proposed outcome	Outcome achieved (yes/no) and explanation	Evidence for outcome
	1. Increase in conviction rate by 0.5%	Yes – 70.1% (T: 65.7%)	Victim Support records
	2. Increase number of referrals other than from Police by 25%	No – 12.5% (T: 25%)	Victim Support records
	3. Delivery of prevention workshops to young people	Yes – 1159 (T: 1100)	Victim Support records
	4. 80% or more satisfied with the service	Yes – 89.25% (T: 80%)	Victim Support records – client feedback upon closure of case
	5. 60% or more reporting an increase in feelings of safety	Yes – 83% (T: 60%)	Victim Support records – client feedback upon closure of case
	6. 60% or more reporting an increase in awareness of help available	Yes – 91.5% (T: 60%)	Victim Support records – client feedback upon closure of case
	7. 60% or more reporting an increase in confidence	Yes – 75.25% (T: 60%)	Victim Support records – client feedback upon closure of case
	8. 60% or more reporting an increase in feeling positive about the future	Yes – 75.25% (T: 60%)	Victim Support records – client feedback upon closure of case
	9. Baseline of 40 member agencies maintaining membership of domestic abuse and VAWG forum	Yes – 86 agencies (T: 40)	Meeting records – mailing list
Highlighted risks	<p>The target regarding non-Police referrals has been missed.</p> <p>One possible explanation for this is that we have seen a 30% increase in Police reports of domestic abuse in Bromley this year, many of whom are first-time reporters, and so it may be that those who would have been referred to Victim Support through another route are now reporting to the Police and so getting support through them.</p> <p>In addition, there have been several changes of staff this year for the IDVAs, with some covering short-term to ensure no break in service – this could have impacted Victim Support’s capacity to build networks with other agencies and thus generate referrals.</p> <p>This target is being re-negotiated for next year.</p>		
Summary of project achievements	<p>This project has exceeded or greatly exceeded all other targets – of particular note is the exceptional conviction rate for cases supported by IDVAs, which is 5% higher than average convictions of all Bromley cases.</p> <p>Additionally, the positive impacts for clients are impressive, with 83% reporting feeling safer, and 75.25% feeling positive about the future.</p> <p>Despite staffing changes in the IDVAs this year, Victim Support has worked hard to cover vacancies and minimise the impact on the service in Bromley, and the project’s performance is a credit to them, given these operational</p>		

	<p>challenges.</p> <p>The Domestic Abuse and VAWG Forum has also performed well, with 86 members engaged on the mailing list. The forum is currently being redesigned as a champions' scheme, which will formalise members' responsibilities and ensure information is cascaded back to teams. The accountability of the forum has also been reviewed and now will be managed by a sub-group of the Safer Bromley Partnership. It will also report annually to the Bromley Safeguarding Children Board and Bromley Safeguarding Adults Board.</p>	
Additional issues	See discussions regarding risk and achievements above.	
Confirmation of achieved matched funding	<p>2014/15 matched funding outlined in original bid:</p> <p>Organisation: Bromley Met Police</p> <p>Amount of funding: Not quantified</p> <p>Description: Office space and IT provision for 2 IDVAs</p>	<p>2014/15 actual matched funding received:</p> <p>Organisation: Bromley Met Police</p> <p>Amount of funding: Not quantified</p> <p>Description: Office space and IT provision for 2 IDVAs</p>
Reasons why matched funding has reduced from that expected, if applicable	N/A	
Information on whether matched funding has changed for future years, from that specified in the final approved bid	No change	

End-of-year monitoring form:

Title of initiative: B5. Community Domestic Abuse Projects

If a variance is reported, please explain the reason			
Outline of project outcomes	Proposed outcome	Outcome achieved (yes/no) and explanation	Evidence for outcome
	1. Increase attendances at One Stop Shop by 10% year on year	No – 298 (T: 330)	Bromley Women’s Aid records
	2. Reduce experience of abuse six months after completing course	Yes – 78.5% (T: 70%)	Bromley Women’s Aid records – client-completed questionnaire at end of course
	3. Reduced Child Protection involvement (for those who had CP) six months after completing course	Yes – 100% (T: 70%)	Bromley Women’s Aid records – client-completed questionnaire at end of course
	4. Increased ability to spot and deal with abusive behaviour six months after completing course	Yes – 96.8% (T: 70%)	Bromley Women’s Aid records – client-completed questionnaire at end of course
	5. Increased feelings of safety six months after completing course	No – 78.6% (T: 80%)	Bromley Women’s Aid records – client-completed questionnaire at end of course
	6. Increased ability to spot and deal with abusive behaviour six months after completing course	Yes – 97.6% (T: 80%)	Bromley Women’s Aid records – client-completed questionnaire at end of course
	7. Increased self-esteem and confidence six months after completing course	Yes – 92% (T: 80%)	Bromley Women’s Aid records – client-completed questionnaire at end of course
	8. Increased understanding of the effects of domestic abuse on children six months after completing course	Yes – 90% (T: 80%)	Bromley Women’s Aid records – client-completed questionnaire at end of course
	9. Percentage of referrals assessed	Yes – 66% (T: 40%)	TRYangle records
	10. Percentage of referrals engaged (joining the programme)	Yes – 48% (T: 35%)	TRYangle records
	11. Percentage of referrals still engaged at halfway point	Yes – 59% (T: 20%)	TRYangle records
	12. Perpetrators’ assessments of changes in their behaviour – reduction of abusive behaviours	Yes – 92% (T: >70%)	TRYangle records
	13. Victims’ feelings of safety – increased feelings of safety	Yes – 93% (T: >70%)	TRYangle records

	14. Referring professional's assessment of changes in behaviour at the end of the programme – reduced abusive behaviour	Yes – 93% (T: >60%)	TRYangle records
	15. Referring professional's assessment of impact on any children at the end of the programme – positive impact measured	Yes – 93% (T: >70%)	TRYangle records
	16. Reduction in child protection involvement (due to DV) at the end of the programme	Yes – 78% (T: >70%)	TRYangle records
	17. Referring professional's assessment of impact on any children one year after the end of the programme – positive impact measured	Yes – 100% (T: >50%)	TRYangle records
	18. Multi-agency training	Yes = 4 (T: 4)	Domestic Abuse and VAWG
	19. Multi-agency training – percentage of participants evaluating training and excellent	Yes – 93.7% (T: 70%)	Domestic Abuse and VAWG Commissioner's records
Highlighted risks	<p>One Stop Shop attendance – this target is being renegotiated for 2015-17, as physical space constraints as well as staff availability limits the number of clients who can be seen in this service.</p> <p>Keys to Freedom – increased feelings of safety measure has missed the target. This is part of the follow-up evaluation for women who completed the course six months previously. In Q3 fewer than a third of women who completed the course were contactable for follow-up (many women change their numbers frequently due to the experience of abuse, and, given potential risks, we do not send letters without being able to speak to the individual), and so, as two women said they felt their safety was the same, this has skewed the results, meaning the annual target has been missed by 1.4%.</p> <p>Perpetrator Programme – the current provider cannot continue with this contract, and the service will be taken over from 30/05/2015; targets for 2015/16 and 2016/17 are under negotiation.</p>		
Summary of project achievements	<p>Some specific areas of these projects have performed exceptionally well this year – in particular the Support Groups have been shown to have a profound and lasting impact on participants' ability to spot and deal with abusive behaviour, which is key to the reduction of re-victimisation.</p> <p>Bromley Women's Aid are constantly reviewing the content of their support groups, and are currently working with RASASC to include more information and support regarding sexual abuse in the context of domestic abuse. BWA is also looking at the possibility of running groups specifically for young people.</p> <p>The Perpetrator Programme has performed especially well, particularly when considering the organisational difficulties the provider has had over the last two quarters. Their engagement rate at the halfway point of the programme was almost triple the target; and the outcomes reported by both men attending the programme, their ex/partners, and professionals working with any children in the family have all well exceeded the targets.</p>		

Additional issues	N/A	
Confirmation of achieved matched funding	<p>2014/15 matched funding outlined in original bid:</p> <p>Organisation: Bromley Met Police, LBB Housing Options, Victim Support, Bromley Women's Aid, various local solicitors Amount of funding: Not quantified Description: Staff time to provide advice and support at the One Stop Shop</p> <p>Organisation: Bromley Children's Project Amount of funding: Not quantified Description: Venues and crèche provision for Support Groups</p> <p>Organisation: Bromley Children's Project Amount of funding: Not quantified Description: Venue and crèche provision for Perpetrator Programme partner support work</p> <p>Organisation: Bromley Safeguarding Children Board Amount of funding: Not quantified Description: Administration, venues, and catering for multi-agency training days</p>	<p>2014/15 actual matched funding received:</p> <p>Organisation: Bromley Met Police, LBB Housing Options, Victim Support, Bromley Women's Aid, various local solicitors Amount of funding: Not quantified Description: Staff time to provide advice and support at the One Stop Shop</p> <p>Organisation: Bromley Children's Project Amount of funding: Not quantified Description: Venues and crèche provision for Support Groups</p> <p>Organisation: Bromley Children's Project Amount of funding: Not quantified Description: Venue and crèche provision for Perpetrator Programme partner support work</p> <p>Organisation: Bromley Safeguarding Children Board Amount of funding: Not quantified Description: Administration, venues, and catering for multi-agency training days</p>
Reasons why matched funding has reduced from that expected, if applicable	N/A	
Information on whether matched funding has changed for future years, from that specified in the final approved bid	There is no indication that this matched funding will change; however, as the provider of the Perpetrator Programme will be changing, this may mean some changes to requirements.	

End-of-year monitoring form:

Title of initiative: B6. Safer Bromley Van

If a variance is reported, please explain the reason			
Outline of project outcomes	Proposed outcome	Outcome achieved (yes/no) and explanation	Evidence for outcome
	1. Number of referrals	Yes – 411 (T:400)	Victim Support records
	2(a). Timescale of works – all works	Yes – 100%	Victim Support records
	2(b). Timescale of works – domestic violence	Yes – 100%	Victim Support records
	3. Reduction in repeat victimisation of Bromley Van clients	Yes – 0.3% (T: <5%)	Victim Support records and Police feedback
	4. Client satisfaction	Yes – 94.75% (T: 90%)	Victim Support records – client questionnaire
	5. Client feelings of safety – percentage increase	Yes – 92.25% (T: 90%)	Victim Support records – client questionnaire
Highlighted risks	None known.		
Summary of project achievements	The very low rate of revictimisation has been particularly impressive for this project this year – it is anticipated that up to 14% of burglary victims are revictimised within a year, and this project has therefore had a huge impact in providing security works and advice to clients.		
Additional issues	None.		
Confirmation of achieved matched funding	2014/15 matched funding outlined in original bid: Organisation: LBB Housing Options Amount of funding: Costs for each domestic abuse case Description: To be invoiced for works.	2014/15 actual matched funding received: Organisation: LBB Housing Options Amount of funding: None Description: Victim Support yet to invoice	
Reasons why matched funding has reduced from that expected, if applicable	There has been an oversight, which means Victim Support has not invoiced LBB Housing Options for any of the domestic abuse work – the process and specifics of the agreement are being clarified to ensure the project is properly supported. All domestic abuse cases received a full service despite this.		
Information on whether matched funding has changed for future years, from that specified in the final approved bid	Please see above.		

End-of-year monitoring form:

Title of initiative: B9. Community Safety Mentoring Programme

If a variance is reported, please explain the reason			
Outline of project outcomes	Proposed outcome	Outcome achieved (yes/no) and explanation	Evidence for outcome
	1. To provide 100 volunteer mentor relationships per annum	Yes – 154 provided	LBB records
	2. Percentage of successfully completed mentoring relationships annually	Yes – 99% completed (T: 60%)	LBB records
	3. Percentage of participants receiving an ABC	Yes – >1%	LBB records
	4. Percentage of participants who report an improvement in Education, Employment or Training	No – 74%: see below for explanation (T: 80%)	Self-assessment questionnaires
	5. Percentage of participants who report an improvement in self esteem	No – 79%: see below for explanation (T: 80%)	Self-assessment questionnaires
	6. Reduction in first-time entries to the Youth Justice System	Yes – 72 – 19% reduction from 2013/14 (89) (T: 5%)	LBB figures
Highlighted risks	None.		
Summary of project achievements	<p>The project has achieved 154 mentoring relationships this financial year. Mentors have continued to meet with young people on a weekly basis, providing support and motivation. A number of mentoring relationships stood out this year. One was a relationship for a young person who is looked after. This young person was in an abusive relationship and the mentor was able to support the young person through a very difficult period, and encourage them to engage with the correct interventions. Another was a young person who came through the Youth Offending Team, who had an interest in joining the Army. He was matched with a mentor who had recently left the army, and was able to talk to him about the requirements and his expectations. Five young people who were attending a Pupil Referral Unit were matched with mentors. After meeting with their mentors, the school reported that they were all far more engaged and looking forward to transition to their secondary schools. The mentors continued the meetings at secondary school to build in some continuity, and they all settled in well, with no further anti-social behaviour. Mentors continued to provide support at 48 positive activity workshops, and to assist with reparation activities at Bromley YOS.</p> <p>The target of 80% for participants who report an improvement in Education, Employment or Training was not reached. A number of factors contributed to this result. The evaluation results are based on mentees' perception of their mentoring relationship. Many mentees already believed that they had no problems with attendance or participation in school life. Although they did not feel this was a positive outcome, other factors, including lack of escalation to ABC and an increase in self-esteem, confirm that mentoring was beneficial to them.</p> <p>We carried out evaluation with most mentees, and the following are some comments received:</p>		

	<ul style="list-style-type: none"> • She has helped me with moving on, rather than looking at the past. • I can figure out my feelings better now, and go on to do things I wouldn't have done before. I am more positive about things too. • She has helped me with my confidence. • I want to go to school more now, and Steven has helped me with this by the activities we have done. • I have improved my behaviour a lot since seeing him. • I'm feeling confident and proud of myself now. • He has boosted my confidence. • When some people were picking on me, I wanted to punch them, but she calmed me and said, "Walk away, count to five, and start again." • After I saw her, I would be in a good mood, and want to do more. • Ever since I've seen Jenny, I've got two certificates (for being good, and achieving things). • He gave me ways of not getting angry so quickly. • I've got someone to talk to. • I thought I would just fail, but he has helped me to turn around, and given me a different mind-set. • It's nice to come in and have someone to talk to. I am bad with attendance, but I come in for this. 	
Additional issues	None.	
Confirmation of achieved matched funding	<p>2014/15 matched funding outlined in original bid:</p> <p>Organisation: London Borough of Bromley Amount of funding: £29,000 Description: Comprised staff salary and running costs (including Council recharges) for the project (but excluding strategic management overhead, which is sourced from the Education Business Partnership, Behaviour Service, and Children's Social Care budgets).</p>	<p>2014/15 actual matched funding received:</p> <p>Organisation: London Borough of Bromley Amount of funding: £32,000 Description: Comprised staff salary and running costs (including Council recharges) for the project (but excluding strategic management overhead, which is sourced from the Education Business Partnership, Behaviour Service, and Children's Social Care budgets).</p> <p>Additionally, there is the in-kind contribution of time spent by mentors delivering the 154 mentoring relationships.</p>
Reasons why matched funding has reduced from that expected, if applicable	<p>The original match figure was an estimate of the actual operational costs. The costs stated here are the actual costs. In the original application, the in-kind match funding represented by the time of volunteers engaged in the 154 mentoring relationships was not factored in. This would significantly increase the total match (cash and in-kind) funding for the project.</p>	
Information on whether matched funding has changed for future years, from that specified in the final approved bid	There will be no change.	

End-of-year monitoring form:

Title of initiative: B12. Targeted Anti-Social Behaviour Initiatives

If a variance is reported, please explain the reason			
Outline of project outcomes	Proposed outcome	Outcome achieved (yes/no) and explanation	Evidence for outcome
	1(a). 5% year-on-year reduction in reporting of ASB within locality of operation	Yes: Kimmeridge (Jan-May 14): 50% Grove B (Apr-Aug 14): 65.91% Riverbirds (Jun-Oct 14): 57.14% Grove A (Jul-Nov 14): 54.17% Kimmeridge (Sep-Jan 15): 63.33% Overall: 58.19%	LBB data
	1(b). 5% increase year-on-year in number of local residents reporting 'no issues of concern'	No – no surveys have been undertaken. Following discussions with MOPAC and the Police, agreement has been reached to start doing surveys every six months in 2015/16.	Local Neighbourhood Policing Team survey
	1(c). Documented exit strategy agreement	N/A – work on the strategy starts in 2015/16, with an inaugural meeting on 22 April	ASB Coordinator plans
	2(a). 10% reduction in neighbourhood noise complaints in 13/14, and, in following years, an additional 2%	Yes – 2,800; 25.47% reduction on baseline (T:10%)	LBB data
	2(b). 20% increase in formal action by end of project (6-monthly reports)	No – 42 (T:46)	LBB data
	2(d). Reduce number of fly-tipping tonnage by 15% over three years (5% per year) based on first year figures for Crystal sites	Yes – 47.1t (T: 88.6t)	LBB data
	Highlighted risks	Possible difficulties with community engagement and resources for exit strategies, which will be the subject of discussions with partners.	
Summary of project achievements	The intelligence-led targeting of high-profile offenders and visits to supervise known gang members have lowered offending and provided essential further information on individuals. Partners are encouraged to put forward ideas to address issues relevant to their particular field of operation for Operation Crystal, and, again, this is proving successful for all agencies concerned. As well as following the tried and tested format, next year we will concentrate on some matters relevant to the specific areas in question. Some of these have been identified through operations already carried out, and others have been suggested because they will enhance the effectiveness of Operation Crystal.		

	The success of Operation Crystal has resulted in interest from the Metropolitan Police Service at New Scotland Yard and the London Councils.	
Additional issues	No.	
Confirmation of achieved matched funding	N/A	N/A
Reasons why matched funding has reduced from that expected, if applicable	N/A	
Information on whether matched funding has changed for future years, from that specified in the final approved bid	N/A	